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Date : August 1, 2026

To : Jason B. Shorter, Esq.
Deputy Assistant Director for Trustee Oversight (Detail)
Executive Office for U.S. Trustees

From : Marty Quinn

Re : TNG Aria

Please allow us to begin by expressing our gratitude and appreciation for the attention and time provided by the Executive Office as it relates to our TNG Aria (Aria) product. That appreciation runs deeper for the time and attention for both known and unknowns, so we thank you.

It was a pleasure to be able to discuss and show you our offering, along with both our progress to date, as well as our plan moving forward. We are most confident in the program and the process, but that confidence should never be interpreted as over-confidence. There is nothing more important to us than the proper and precise accounting of trust funds for our trustee clients, and we take that most seriously.

Please allow me to highlight a few points for your quick reference in one location and serving as a brief recap from our discussion a few weeks ago as it relates to our product

1. Aria is built using LMStudio as the model engine, and is currently serving an open-source model called Qwen3.5-35b.
 - a. Companies are regularly updating and enhancing these open-source models
 - b. We are continually evaluating newer releases for better speed, functionality and precision
 - c. This is completely local
 - i. and thus, there may be a "black box" in a budget request
 - ii. that is, the product resides within the office configuration
 - iii. and not on the Internet

2. Aria does not interact with the actual trustee operation production data, with no access to the database.
 - a. Aria cannot modify data
 - b. Aria does not provide PII
 - c. Aria only knows what is passed
3. Development Features of Aria
 - a. The data is based on what the Court provides from the filed document PDFs
 - b. Aria allows for the trustee operation to extract from that, so as to update the system in a controlled fashion
 - c. This pertains to all core documents
 - d. BSS has written the majority of prompts
4. BSS remains intensely focused on security.
5. The following reasons are important components for the use of our Aria offering.
 - a. As a tool to assist in multiple areas, including automation, where data extraction is the key and how to use the data becomes most important.
 - i. case analysis
 - ii. data entry input
 - iii. case/claim review and audit
 - iv. reporting
 - v. to assist trustee operations with the use of AI
 1. we felt more comfortable with our offering, than not being involved in the operational process, yet realizing there are choices
6. Timing.
 - a. Since our May 2026 Seminar, we have implemented in our (3) pilot operations, with success.
 - i. Office of Thomas D. Powers
 - ii. Office of Henry E. Hildebrand, III
 - iii. Office of Kathy A. Dockery
 - b. Our plan calls for a further roll out in measured and deliberate fashion
 - i. starting in October
 - ii. with the hope of working with the following trustees over the next (6) months – October through March
 - iii. please see the below table, set apart separately.
7. Future
 - a. Measure success rate on data import
 - b. Capture missing components to enhance review
 - c. As our implementation process becomes more established, we are more than happy to advise, and/or update the below list
 - d. Other

Trustee Name	City	State
Thomas D. Powers	Dallas	TX
Henry E. Hildebrand, III	Nashville	TN
Kathy A. Dockery	Los Angeles	CA
Dianne C. Kerns	Tucson	AZ
Tracy L. Updike	South Bend	IN
Kenneth E. West	Philadelphia	PA
Marilyn O. Marshall	Chicago	IL
Douglas W. Neway	Jacksonville	FL
David G. Peake	Houston	TX
Mary K. Viegelahn	San Antonio	TX